



A subsidiary of Mars, Incorporated

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After several weeks, the situation related to the novel coronavirus is not coming to an end, and many countries are taking severe measures to fight the serious problems it entails.

As you probably know, Spain has declared the Emergency Status on the 16th March. Although one of Cafosa's manufacturing facilities is located just outside Barcelona (Spain) and in spite of the difficulties we are facing, we are working hard to continue the gum base production at the site.

We operate in line with our main objective which is protecting the Health and Safety of all our employees, while always focusing on the continuity of our business. To ensure this, we are applying extra safety measures in our Santiga plant and we have reduced the number of employees and contractors to a bare minimum in order to ensure an adequate factory operation support and follow-up of critical projects in the laboratory facilities.

Although our Shanghai factory is almost fully operational again, in Santiga we are making huge efforts to overcome the difficulties in fulfilling all production requirements. On the one hand, the severe safety measures implemented are complicating operations. On the other hand, logistics partners, official bodies and various related service providers have also implemented similar measures, all of which slows down processes and response rates. For these reasons our delivery timings may face certain delays from the initial planning.

We want to reinforce that our Sales Team is fully operational and working to guarantee a normal activity and prepare all incoming orders.

The Cafosa Leadership Team is constantly following the evolution of this exceptional situation, to take the adequate decisions based on our contingency plans and to anticipate whatever may come next for our employees, and for you, our customers.

Do not hesitate to get in touch with your usual Cafosa contact for whatever question you may have, as they are constantly coordinated with the Leadership Team.

Warm greetings,

A handwritten signature in black ink, appearing to read 'Eduard Sala', with a stylized flourish at the end.

Eduard Sala

Sales & marketing Director

MARS